

Supporting resources recommended by the Department of Home Affairs

If there is a risk of serious harm or someone threatens to harm, do not ignore it, take the threat seriously and act immediately by contacting the Police on 000.

National Security Hotline

If you are concerned that your patient: is becoming, or has already become, radicalised to violent extremism; is promoting violent extremist ideology; is using websites or social media platforms to promote violent extremist ideology and/or making suspicious travel plans, you can inform the **National Security Hotline** on **1800 123 400** (24 hours).

This reporting hotline is a vital component of Australia's national counter-terrorism efforts where matters and/or individuals can be referred to intelligence and/or law enforcement agencies for consideration. All calls are treated confidentially and can be anonymous.

State and Territory Intervention Coordinators

Another option is to contact an *Intervention Coordinator* (details below for each state and territory) for advice or to provide a referral. The Intervention Coordinators lead countering violent extremism activities in each state and territory to reduce the risk of individuals radicalising to violent extremism, including through the provision of tailored support services and case management.

ACT	ACTCVECoord@act.gov.au
NSW	ESP@justice.nsw.gov.au
NT	DCM.NTCVE@nt.gov.au
QLD	EDP@police.qld.gov.au
SA	youth.inclusion.program@sa.gov.au
TAS	cve.tftac@police.gov.au
VIC	CTC-CAPABILITY-CVE@police.vic.gov.au
WA	countering.violent.extremism.program@police.wa.gov.au

Fixated Threat Assessment Centres (FTACs)

Jointly staffed by mental health practitioners and police, FTACs are designed to optimise threat assessments and management plans for higher risk individuals, preventing adverse outcomes.

Below are State and Territory FTACs that have provided direct contact details. Other jurisdictions should use *Intervention Coordinators* as the point of first contact.

TAS	cve.tftac@police.tas.gov.au
VIC	VFTAC-MGR@police.vic.gov.au T: 03 8690 8123
WA	State.Security.Investigation.Group@police.wa.gov.au

State and Territory Mental Health Services

While most people access mental health services through their general practitioner or primary care provider, people who are seriously affected by their illness can be referred to the specialist mental health service system.

- [Australian Capital Territory](#)
- [New South Wales](#)
- [Northern Territory](#)
- [Queensland](#)
- [South Australia](#)
- [Tasmania](#)
- [Victoria](#)
- [Western Australia](#)

PREVIOUS WEBINARS

MHPN has delivered two previous webinars on Mental illness, terrorism and grievance-fuelled violence: understanding the nexus for the Department of Home Affairs. These webinars focused on the non causal links between mental illness and extremist ideology, while aiming to assist health professionals to identify potential for grievance-fuelled violence, and have an awareness of referral pathways. Recordings of the live webinars are available for viewing:

Webinar 1: [Emir's Story](#) (March 2019)

Webinar 2: [Andy's Story](#) (February 2020)

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FACTSHEETS

[Living Safe Together](#)

Living Safe Together is an Australian Government initiative that hosts a suite of factsheets designed to provide background information and guidance on what to look for, and where to go for help – for those who suspect someone they know may be starting to engage with violent extremism.

Living Safe Together includes specific information for [doctors](#), [psychiatrists](#), [psychologists](#), [nurses](#) and [social workers](#), together with information for the general public on identifying and acting upon signs of radicalisation.

CONSUMER HELPLINES & SERVICES

Additional information can be found on the *Living Safe Together* [website](#), including information sheets in languages other than English.

[Step Together Helpline \(New South Wales\)](#)

Step Together is a helpline and online service to help people who know someone that may be headed down the path to violent extremism. *Step Together* is a confidential support service, not a reporting service, and offers information, advice and referrals independent of law enforcement. The helpline is delivered by On The Line, a Melbourne-based NGO with over sixty years of counselling experience, and is staffed by experienced professional counsellors.

Step Together is a NSW Government initiative and provides counselling and service referral to NSW residents. Phone: 1800 875 204 (7am – 9pm 7 days)

[Australian Government eSafety Commissioner](#)

The eSafety Commissioner (eSafety) is Australia's national independent regulator for online safety.

eSafety's purpose is to help safeguard Australians at risk from online harms and to promote safer, more positive online experiences.

eSafety engages stakeholders with diverse experience and knowledge to inform activities, works with social media services to remove abusive content and develops proactive strategies and solutions to keep Australians safer online.

A range of fact sheets and information is available on its [website](#).

OTHER USEFUL LINKS

[Australian Multicultural Foundation](#)

[Youth Off The Streets](#)

[On the Line](#)

[Community Action For Preventing Extremism](#)

JOURNAL ARTICLES

[Psychological Vulnerabilities and Propensities for Involvement in Violent Extremism](#) - Borum, R.

[A False Dichotomy? Mental Illness and Lone-Actor Terrorism](#) - Corner, E, & Gill, P.

[Bombing Alone: Tracing the Motivations and Antecedent Behaviors of Lone-Actor Terrorists](#) - Gill, P., Horgan, J., & Deckert, P

[Is There a Nexus Between Terrorist Involvement and Mental Health in the Age of the Islamic State?](#) - Corner, E., & Gill, P.

[Public Figure Fixation: Cautionary Findings for Mental Health Practitioners](#) - Pathé, M., Lowry, T., Haworth, D., et al.

[Assessing and managing the threat posed by fixated persons in Australia](#) - Pathé, M., Lowry, T., et al.

[Establishing a joint agency response to the threat of lone-actor grievance-fuelled violence](#) - Pathé, M., Haworth, D., Goodwin, T., et al.

REPORTS

[The school shooter a threat assessment perspective](#) - O'Toole, M.

ONLINE ARTICLES

[The evolving threat of lone-actor terrorism](#) - Winter, C., & Spaaij, R





Australian Government



Radicalisation to violent extremism, fixation
and grievance-fuelled violence: Navigating
privacy, confidentiality and ethical challenges

SUPPORTING
RESOURCES

