

Telehealth: How to make it work

Department of Health Resources:

- Guidelines and Frequently Asked Questions are available on the Department of Health website at:
<http://www.health.gov.au/internet/main/publishing.nsf/Content/mental-ba-telehealth>

Find a Practitioner Tools:

- Australian Psychological Society
<https://www.psychology.org.au/Find-a-Psychologist>
- Occupational Therapy Australia
<https://www.otaus.com.au/find-an-occupational-therapist>
- Australian Association of Social Workers
<https://www.aasw.asn.au/find-a-social-worker/search/>

Professional College Guidelines and Resources:

Royal Australian College of General Practitioners

- RACGP Telehealth: Includes a number of resources and articles to help general practices get started with video consultations. Available at:
www.racgp.org.au/telehealth
- General Practice Mental Health Standards. **Practice guide: Communication between medical and mental health professionals**. Available at:
www.racgp.org.au/download/Documents/Mental%20Health/Practice-guide-Communication-between-medical-and-mental-health-professionals.pdf

Royal Australian and New Zealand College of Psychiatrists

- Telehealth in Psychiatry: Information and resources for practices including information on setting up systems. Available at:
www.ranzcp.org/Publications/Telehealth-in-psychiatry

- **Telepsychiatry: Professional Practice Standards** by The Royal Australian & New Zealand College of Psychiatrists. Available at: www.ranzcp.org/Files/Resources/RANZCP-Professional-Practice-Standards-and-Guides.aspx
- **Telehealth: brief guide to address practice issues** by The Royal Australian & New Zealand College of Psychiatrists, December 2011. Available at: www.ranzcp.org/Files/Resources/College_Statements/Practice_Guidelines/pg_telehealth_guide-pdf.aspx

Australian Psychological Society

- Australian Psychological Society (APS) provides information on their website. Available at: www.psychology.org.au/for-the-public/Medicare-rebates-psychological-services/Medicare-FAQs-for-the-public/Telehealth-services-provided-by-psychologists
- Australian Psychological Society best practice and operational advice to allied health professionals resource, **Telehealth measure to improve access to psychological services for rural and remote patients under the Better Access initiative**. Available at: www.psychology.org.au/getmedia/4dd9dd91-1617-421b-928c-531d019f05c2/17APS-Telehealth-Web.pdf
- **Telehealth under the Better Access initiative**, article available to APS members in the October 2017 edition of InPsych.

Australian Association of Social Workers

- Australian Association of Social Workers provides information about Medicare Telehealth Items on their website. Available at <https://www.aasw.asn.au/practitioner-resources/medicare-telehealth-items/medicare-telehealth-items>

Australian College of Rural and Remote Medicine

- The Australian College of Rural & Remote Medicine's Telehealth Standards. Available at: www.ehealth.acrrm.org.au/telehealth-standards

The Royal Australasian College of Physicians

- The Royal Australasian College of Physicians: **Telehealth Guidelines and Practical Tips**. Available at: www.racp.edu.au/docs/default-source/advocacy-library/telehealth-guidelines-and-practical-tips.pdf